FEDERAL
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FSA Integration Partner
Enterprise-wide Data Strategies
DLSS Interview Meeting

RID – DLSS Interview

Attendance and Minutes

Tuesday, May 20 2:00 – 4:00 pm, Room 32A7

I.   Invitees/attendees are shown below:

Name	Email	Phone	In Attendance?
Paul Hill	paul.hill.jr@ed.gov	202.377.4323	N
Calvin Whitaker	calvin.whitaker@ed.gov	202.377.3045	N
Keith Wilson	keith.wilson@ed.gov	202.377.3591	N
Randy Bowman	Randall.bowman@ed.gov	202.377.3262	Y
Allen Prodgers	Allen.Prodgers@ed.gov	202.377.3276	Y
Roger Hartmuller (IP – Data Strategies)	roger.l.hartmuller@accenture.com	202.962.4160	N
Brad Wilson (IP - RID Team)	bradleyawilson@bearingpoint.net	703.747.3180	Y
Ryan Summers (IP - Access Management Team)	ryan.a.summers@accenture.com	202.962.0796	Y
Joakim Roumain (IP – RID Team)	jroumain@bearingpoint.net	202.962.0785	Y
Steve Jarboe (IP – RID Team)	steven.r.jarboe@accenture.com	202.962.0779	N
Bruce Bruning (IP - Access Management Team)	bruce.bruning@icsc1.com	202.962.0751	Y

II.   Agenda

A.   Review DLSS Trading Partner identifiers and their relationships.

III.   Outcomes

1. DLSS is comprised of two components: The web, which trading partners can access, and the Servicing system.
2. For FSA user Password (minimum of six characters) to the Servicing database has been problematic because many combinations are identified by the system as already used. Users must then contact ACS and tell the customer representative their new chosen password, which is a security issue.
3. Users also reported frequent connectivity problems, which affects their ability to access information.
4. Schools use their COD login to access the DL website.
5. In the future Siebel will be replacing the current character windows for the customer service representatitives
6. DUNS numbers are stored in the Servicing system's school file but never used.
7. TG ID records are received in the Participants file from SAIG but not used.
8. The EIN number, which was mostly used in the past, is comprised of a one digit (numeric) code + TIN + 'A1'.
9. All identifiers are fed into Servicing and therefore they inherit the ID relationships, which are passed down from PEPS and COD. A direct fed from PEPS may be more efficient.
10. Relationship of OPE ID is mostly used for roll-up reporting and validation of school from COD. OPE ID is the key identifier used to communicate with NSLDS.
11. The major relationship affecting Servicing is change of affiliation (Absorption and Mergers). A change of affiliation often causes OPE Ids to be out-of-sync between system and results in DLSS school eligibility records to be inaccurate. Because of this, DLSS records may have a school ineligible and reject a loan to a student when in fact the school is eligible.

IV   Action Item

Action Item	Appox. Effort	Owner	Date Due
1. Brad Wilson will follow-up with Allen Prodgers to discuss in more detail the problems associated with Changes of Affiliations.		Brad Wilson	5/30
2. Additional representatives from DCS, Consolidations, and CDDTS need to be identified for interviews – work through Calvin and Paul. Randy suggested contacting Gary Hopkins who would probably refer to Brian Sullivan for DCS			

| and Denise Leifeste for Consolidations/CDDTS. | | | |